

汉服租赁须知与协议

Hanfu Rental Terms & Agreement

一、预约与试穿 | Booking & Fitting

- 租赁需至少提前**5**个工作日与我们联系，以便安排服装与档期。
- 默认为自取服务。若顾客需要送货、上门取衣或因迟到、临时取消等造成额外人力成本，可能需收取相应费用。
- 若您提前**10**个工作日联系，我们可在租赁前或租赁当天为您安排一次**30分钟**的试穿体验，帮助您挑选更合适的款式与尺码。

Booking & Fitting

- Please contact us **at least 5 business days in advance** to confirm your rental and schedule.
- The default rental method is **self-pickup**. Additional fees may apply for **delivery, late arrival, or last-minute cancellation**.
- If you contact us **10 business days in advance**, we can arrange a **30-minute fitting session** before or on the day of rental to help you find the best fit.

二、押金与退款 | Deposit & Refund

- 每套服装押金为 **\$100**，将在服装按时归还并经检查无误后，于当月最后一个工作日退还。
- 押金将通过原支付方式（如 e-Transfer）退回至顾客邮箱。
- 若服装或配件有损坏、丢失或污渍，将根据情况从押金中扣除相应金额。

Deposit Policy

1. A **\$100 deposit per outfit** will be refunded **by the last business day of the month**, after all items are returned and inspected.
 2. Refunds will be processed through the **original payment method (e.g., e-transfer)**.
 3. In case of **damage, loss, or stains**, a portion or all of the deposit may be withheld accordingly.
-

三、归还要求 | Return Requirements

1. 无需自行清洗, 请保持服装干净整齐、无异味或明显污渍。
2. 请确保所有配件(腰带、披帛、发饰、道具等)齐全并妥善打包归还。
3. 归还地址: **20800 Westminster Hwy #1208, Richmond, BC V6V 2W3**。
。
4. 单次租赁最长时间为**72小时** 若需延长租期, 请至少提前24小时与我们联系协调。

Return Policy

1. You **do not need to wash** the Hanfu — please return it **clean, tidy, and undamaged**.
 2. Make sure **all accessories** (belts, scarves, hairpieces, props, etc.) are included.
 3. **Return address:** 20800 Westminster Hwy #1208, Richmond, BC V6V 2W3.
 4. The **maximum rental period is 72 hours (3 days)**. Please contact us **at least 24 hours in advance** if you need an extension.
-

四、损坏与丢失 | Damage & Loss

1. 轻微磨损(如褶皱、线头)不收取费用。
2. 严重损坏、明显污渍或遗失将从押金中扣除或要求额外赔偿。
3. 如物品未归还, 将视为遗失并需按实际价值赔偿。

Damage & Loss

1. Minor wear (e.g., wrinkles or loose threads) is acceptable.
 2. Major stains, tears, or missing parts may result in **deductions or compensation**.
 3. Unreturned items will be considered **lost** and charged at replacement value.
-

五、社交媒体与优惠 | Social Media & Perks

欢迎您在社交媒体上分享您的汉服体验并 @我们的账号。
发布返图可解锁未来租赁的 专属优惠或积分奖励。

We'd love to see your Hanfu photos!

Tag us on social media to **unlock future rental discounts or rewards** 

七、附则 | Additional Notes

1. 本租赁须知自客户确认租赁之日起生效。
2. 若出现未尽事宜或争议, 将以友好协商为主。
3. 汉服学社保留本租赁须知的最终解释权。

Additional Notes

These terms take effect once the rental is confirmed by the customer.

1. Any disputes or unclear matters shall be resolved through friendly communication.
2. **Hanfu Society reserves the final right of interpretation for this rental policy.**